

End of Manufacturing Notification - MA 33 BPTA module and MA 33 Speech module

Effective date 2027/01/01

Dear MAICO Customer,

Effective January 1st, 2027, MAICO will discontinue offering the BPTA module and Speech module for MA 33.

Technical Support and Repair Service

Based on the manufacturing date, MAICO and its authorized service partners will provide technical support, repair services, calibration services, and access to critical spare parts required for servicing the device for up to seven (7) years, subject to ongoing availability of components from external suppliers.

During this period software support will be limited to Windows 11.

Discontinued products are not further supported by MAICO concerning Windows compatibility. MAICO has only tested, and approved Windows compatibility as listed above and does not guarantee functionality of MAICO software products with other Windows versions. If customers switch to a newer Windows version using discontinued MAICO products, MAICO recommends switching to successor products that are compatible or reconsider their choice in case no successor is available.

Manufacturing date	Expected technical support and repair service end
2026	2033
2025	2032
2024	2031
2023	2030
2022	2029
2021	2028
2020	2027
2019 and older	Support check upon request

QUESTIONS:

For further information,
please contact MAICO at +49 (0) 30 707146-42 or tcs@maico.biz.
